LOGY

Best in Class Procurement - A Tool for Enhancing Practices

Markku Henttinen

Finnish Association of Purchasing and Logistics

"Best in Class Procurement" 1/2

- Around the year 2014 many of LOGY's member companies were struggling on how to develop their procurement
- The idea came out that a self assessment / benchmarking tool might support companies in their "struggle"
- -> consequent tool development was started in 2014
- Best in Class (BiC) work group consisted (in addition to LOGY representant) of purchasing directors and consultants from LOGY's selected member companies and of a professor from Lappeenranta university
- Tool was launched in 2015 to LOGY's members in Finland
- Some finetuning in 2016 and in 2018

Best in Class Procurement(BiC) – tool 2/2

- Today 219 registered users
- Targeted for LOGY's member companies of all sizes
- Gives a clear description of the status of the organization's procurement function
- Allows companies to benchmark their status compared to other companies within the same industry sector or of the same size
- Suitable for both private and public sector organizations



Useful analyses

- Best in Class tool analyzes organization's procurement activities and points out areas where company could improve its procurement performance
- It is possible to include many respondents from the same organization and it is also possible to differentiate departments from each other → internal comparison possible



The Best in Class Procurement – Process

REGISTERING AND GIVING BACKGROUND INFORMATION

Branch of business, purchasing spend, respondent's status in the organization etc.

ASSESSING THE PROCUREMENT PERFORMANCE

Answering to and setting target levels for 14 questions (statements) related to organization's procurement performace

For example: "Procurement can lessen and control sourcing risks successfully".

BEST PRACTICES

Defining (scale 1-5) how 126 procurement best practices in 13 categories are used in respondent's organization.

For example: "The organization has a documented model to evaluate the sourcing organization's competence and the model is being utilized".

Correlation

ANALYSIS

- Organization's current state compared to the organizations of the same size and or from the same branch of business

> Internal comparison also possbile

- Points out areas where most development needs lie

LOGY

www.bestinclass.fi

- Best in Class Procurement works as a cloud service
- The respondents' privacy is assured
 - The responses entered in the service are handled confidentially
 - The responses may however be used for research and educational purposes on LOGY's permission in which case the user's anonymity will be guaranteed at all times
- Finnish and English versions available
- Yearly updating of the answers is recommended



The tool assesses 13 categories

Category	Average figure of own company (1-5)	Average figure of other companies (1-5)	GAP (difference between own and others)	Top quarter average result (25 % of all companies)
Category Management	3.22	2.94	0.28	4.29
Strategic Management (in Procurement)	2.56	3.00	-0.44	4.12
The Role of Procurement within Organization	2.33	3.19	-0.85	4.31
Cooperation with Stakeholders	2.00	3.07	-1.07	4.27
Cost Control	2.90	3.43	-0.53	4.44
Innovations	3.40	2.22	1.18	3.49
Risk Management	4.00	2.74	1.26	4.01
Supplier Relations	2.62	2.74	-0.12	4.02
Measuring of Supplier Performance	4.33	2.66	1.68	4.34
Development of Procurement / Purchasing Competences	3.00	2.69	0.31	3.96
Source to Pay -Process	2.86	3.24	-0.39	4.35
IT and Tools	2.64	2.65	-0.01	3.84
Sustainability	3.00	2.88	0.12	4.13

Each category is looked at more in details in the report

LOGY

Results Depicted in Graphics



Recommended by :

Outotec

Jukka Ahvonen, Head of Supply

Leader's Beacon Group

Lauri Vihonen, Managing Director



Sari Hakkarainen, Director,Procurement



Jukka Hallikas, Professor



SKANSKA

Antti Puustinen, Development Manager



Jorma Ruikka, Vice President, Procurement





"Best in Class SCM" service to be launched soon

- Companies need to prioritize the supply chain development actions even if no time or personnel available for the project
- LOGY's service studies company's processes and way of working in the total supply chain = from suppliers to customers, including procurement
- More than 600 propositions that the company needs to either accept or deny
- Furthermore gathering of company's key figures (financial and operational)

Result:

an analysis report stating companies' strengths and development points & a list of KPI's based on the key figures

• ...with benchmark figures from other respondents

Analysis presented either on-line or face to face

So far only in Finnish!



For more details

Please contact:

Finnish Association of Purchasing and Logistics /LOGY ry

CEO **Markku Henttinen** Tel. +358 400 730073 <u>markku.henttinen@logy.fi</u> <u>www.logy.fi</u>



Markku Henttinen has extensive experience from various managerial positions in the retail industry and logistics service companies. Henttinen is also a CEO of International Federation of Purchasing and Supply Management (IFPSM)

www.bestinclass.fi